

RIVERSIDE

NURSERY

- Suppliers of Quality Commercial Pomegranate & Pecan Trees -

USE OF A COURIER COMPANY TO TRANSPORT TREES

Ideally you should collect your trees in Nelspruit at our nursery as use of a courier company and the corresponding time it takes them to deliver to outlying areas could potentially affect the transplanting success. However we have historically used courier companies with relatively few problems and we will happily organize to have your trees couriered.

To minimize the potential risk of using a courier company we take the following precautions:

- We only courier trees on Monday & Tuesdays to ensure that they arrive at the end destination before the weekend
- We recommend that you collect the trees at the transport company's central hub as opposed to having them couriered to your farm, especially if it's in an outlying area
- We only pack the trees 24-36 hours prior to collection

We guarantee to dispatch the trees in good condition and suitable packed, but we accept no liability for loss or damage which may be due delay in delivery or negligence of carriers after the trees have been handed to them, as they are beyond our control

Once the trees have left the nursery, within 12 hours we provide you with the tracking number & contact details of the courier company and request that you track the parcel. We handle such volumes in our peak season that we cannot assist in this matter.